

THE INFORMATION BELOW SUPPLEMENTS THE NATIONAL POLICIES CONTAINED IN
THE EMPLOYEE HANDBOOK FOR EMPLOYEES WHO WORK IN THE RELEVANT STATES

TENNESSEE SUPPLEMENT

I. ABUSIVE CONDUCT PREVENTION POLICY

The Company does not tolerate and prohibits abusive conduct in the workplace. These behaviors are unacceptable in the workplace and in any work-related settings such as business trips and Company sponsored social functions. All employees have the right to be treated with dignity and respect.

Abusive Conduct Defined. Abusive conduct is defined under this policy as acts or omissions that would cause a reasonable person, based on the severity, nature, and frequency of the conduct, to believe that an employee was subject to an abusive work environment, which can include but is not limited to: (i) Repeated verbal abuse in the workplace, including derogatory remarks, insults, and epithets; (ii) Verbal, nonverbal, or physical conduct of a threatening, abusive, violent, intimidating, or humiliating nature in the workplace; or (iii) The sabotage or undermining of an employee's work performance in the workplace.

Abusive conduct does not include: (1) Disciplinary procedures in accordance with adopted Company policies, (2) Routine coaching and counseling, including feedback about and correction of work performance, (3) Reasonable work assignments, including shift, post, and overtime assignments, (4) Individual differences in styles of personal expression, (5) Passionate, loud expression with no intent to harm others, (6) Differences of opinion on work-related concerns, and (7) The non-abusive exercise of managerial prerogative.

Reporting Procedures. If an employee believes someone has violated this policy, the employee should promptly bring the matter to the immediate attention of Human Resources. Every supervisor who learns of any employee's concern about conduct in violation of this policy, whether in a formal complaint or informally, or who otherwise is aware of conduct in violation of this policy, must immediately report the issues raised or conduct to Human Resources.

Investigation Procedures. Upon receiving a complaint, the Company will promptly conduct an investigation into the facts and circumstances of any claim of a violation of this policy. Employees who file complaints will not suffer negative consequences for reporting others for inappropriate behavior. To the extent possible, the Company will endeavor to keep each party involved in the investigation confidential. However, complete confidentiality may not be possible in all circumstances. Employees are required to cooperate in all investigations conducted pursuant to this policy. The Company will take corrective measures against any person who it finds to have engaged in conduct in violation of this policy, if the Company determines such measures are necessary. These measures may include, but are not limited to,

counseling, suspension, or immediate termination.

Retaliation. The Company will not tolerate retaliation, including any act of reprisal, interference, restraint, penalty, discrimination, intimidation, or harassment against an individual or individuals exercising their rights under this policy.

Employees with questions or concerns regarding this policy should contact Human Resources.